

MARIA

MILNER

DESIGNER, UX DESIGNER, SERVICE DESIGNER

LANGUAGES

- English
- Swedish
- German

PROFESSIONAL OVERVIEW

I'm a creative problem-solver with a Bachelor's degree in Digital Design and Innovation from Halmstad University. I've sharpened my skills in graphic design, project management, and UX/UI design through hands-on experience completing design briefs for customers in four different design studios during my studies. This gave me the chance to work directly with clients, tackle real-world challenges, and deliver solutions that exceeded expectations.

I love blending creativity with strategic thinking—whether it's managing cross-functional projects, crafting user-focused designs, or finding innovative ways to improve customer experiences. My passion lies in leveraging design and technology to create impactful digital experiences that not only look great but also drive customer satisfaction and business success. I'm all about collaboration, adaptability, and delivering results,

WORK EXPERIENCE

Project Manager, Visual Designer

Design Studio, Halmstad University

- Led several Design Studio Projects at Halmstad University. All Projects are visible on my website mariamilner.com

Customer Service Representative

Tele2 Sweden, Borås | March 2012 - December 2013

- Delivered high-quality customer service by efficiently resolving inquiries, troubleshooting technical issues, while ensuring client satisfaction.
- Received Awards for best sales statistics and achieved consistent customer satisfaction ratings through excellent communication and problem-solving skills.


Sales & Customer Service Manager

BonPrix, Borås | Jan 2013 - December 2016

- Guided and supported a team to provide quick and professional customer support, making sure inquiries and complaints were handled smoothly. Led the team to perform at their best, ensuring customers had a great experience through effective problem-solving and top service.



CONTACT

 +46 762 50 80 64

 mariamilner@live.com

 Ängelholm, SE

 www.Linkedin.com/in/mmilner7

 www.mariamilner.com

EDUCATION

Bachelor's degree
Digital Design & Innovation
Halmstad University
2021–2024

University Courses
Halmstad University
2021–2025

GY courses
KomVux Ängelholm
2018–2021

GY courses
KomVux Borås
2013–2016

Pivot Point Diploma
Svenska Frisör Skolan
2010–2011

Graphic Design
Chesterfield College
2008–2009

GY
Lady Manners School
2007–2008

SKILLS

- Creative thinking
- Teamwork
- Negotiation skills
- Critical thinking
- Leadership
- Project Management
- Coding